

## CALTEX STARCASH TERMS AND CONDITIONS

### Conditions of Use

These conditions apply to any use of a Caltex StarCash Card ("Card") by any person ("Customer"):

- 1. Acceptance of Conditions of Use.** Any use of a Card by a Customer will be deemed to be an acceptance of these conditions.
- 2. Validity of Card.** Where a signature panel is provided on a Card, the Customer must sign the Card immediately. Any relevant Card which has not been signed will not be accepted.
- 3. Verification of Card.** If a Card has a PIN verification, the customers must enter the PIN at the time of purchase.
- 4. Purchase of Goods and Services.** The Card may only be used at Caltex/Ampol outlets where EFTPOS facilities are available and operational. The Card can be used to purchase (or part pay in conjunction with cash) any goods or services available at these outlets.
- 5. No cash.** No cash out facilities are available with the Card and the Card is not redeemable for cash.
- 6. Customer Responsibility.** Customer must ensure all details on any receipt are correct. Any dispute regarding receipt details is between the Customer and the Caltex outlet.
- 7. Non-Supply of Goods or Services.** Caltex will have no liability to the Customer where an authorised dealer refuses to supply products or services to the Customer.
- 8. Property and Loss.** The Card remains the property of Caltex. If any Card is lost or stolen, or if the Customer becomes aware of the possibility of any unauthorised use of the Card, the Customer must **immediately** notify Caltex on 1300 365 096. Until the Customer has given Caltex such notice, the Customer is liable for any unauthorised use of the Card. Caltex will not replace a Card with a face value of less than \$150. If Caltex replaces any Card, a card replacement fee of \$50.00 will be charged.
- 9. Purchase Limit.** The total amount of purchases made by a Customer on a Card must not exceed the face value of the Card or reissued value of a replacement Card. The Caltex EFTPOS system will check for any purchase in excess of this limit. If the Customer's purchases exceed the face value of the Card, the Customer is liable to Caltex for the payment in cash of any such excess.
- 10. Expiry.** The Card expires on the last day of the month stated on the Card, or if no month is stated, 12 months after the date of purchase of the Card. The Card cannot be used after the expiry date. Any balance that remains on the card after expiry will not be available for use.
- 11. Use of Card at Unmanned Locations.** Cards can only be used at unmanned locations if they have PIN verification. Therefore, the Customer must request PIN verification when ordering a Card if the Customer wishes to use a Card at an unmanned location.